

# COPAW CABANA Dog Kennels & Grooming

**BOARDING TERMS & CONDITIONS** 

# **Opening Hours**

Monday – Friday: 7am – 7pm Saturday 9:30am-11:30am Sunday – Closed

#### **Pricing**

Small (Under 25 lb.) - \$28 per dog per day Medium (26lb.-50lb.) - \$30 per dog per day Large (51 lb and up) - \$32 per dog per day

## Days Charged – We offer complete flexibility on arrival and departure

As travel arrangements frequently change at the last minute, we make your dog's suite available from early morning on drop-off day to late afternoon of pick-up day. This means that both days are charged for. However, there will be no charge on collection day if you collect your dog before 12pm. This removes stress and pressure for you (and of course your dog) if your arrival is earlier than planned or you are running late on your return.

## **Deposits**

A 50% non-refundable deposit is required with your returned booking form. Double rates are charged on Christmas Day, Easter, Fourth of July, and New Years Day only. The balance due is paid for with cash, check or credit card prior to departure.

#### **Collection & Delivery**

Collection and delivery of dogs shall be made during our opening hours. A scheduled pick up or drop off with a CoPaw Cabana, LLC employee is required during closed hours for an additional \$20. We reserve the right to rehome dogs that have not been collected within 14 days of the stated departure date and, after efforts have been made to contact the owners with no response.

### Checking In

All dogs are logged into our system, which helps us keep track of special needs that they may have. For instance, any medication requirements or dietary needs they may have, and much more. Filling in your booking form enables us to do this.

CoPAW Cabana Dog Kennels & Grooming

8801 Kinsman Rd, Novelty, OH 44072

Phone: (440) 557-9027 Fax: (440) 550-8877



#### **Health & Welfare**

The health and welfare of our guests is very important to us. We cannot accept any dog without proof of up to date vaccinations.

Please remember to bring your dog's vaccination certificates. Any boarder without valid certificates will be refused entry. Dogs must also be treated for parasites and worms on a regular basis. We reserve the right to refuse to board any dog that is clearly unwell, or that we consider could be dangerous to our staff.

At CoPaw Cabana we give medication to your dog as required with a fee of \$3 per day it is given. In the unlikely event your dog becomes unwell during their stay they will be treated by our/your vet. This cost should be covered by the owner and will be in addition to the usual and customary boarding charges.

Please be aware that we take no responsibility for loss or damage to any bedding or toys that may be supplied by you, however caused. Although every care and attention is taken during boarding, responsibility for the dog can only be accepted at the owner's own risk.

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